

Cancellation Policy

Any cancellation or no shows of private lessons or groups within 48 hours of the scheduled time will be charged at the full rate.

We will not be able to offer refunds due to absences, although if there are exceptional circumstances please let us know and we will be pleased to consider this.

For Tennis courses: The full course fee is payable in advance and we will give you a refund on the total cost if you have to cancel as long as we have one week's notice.

If you are unable to continue with your course mid-way through, we will not be able to issue refunds. We will consider exceptional circumstances if you have had to withdraw near to the start of your course, in which case we would consider refunding some of the cost of the course.

If a session has to be cancelled due to poor weather or other unforeseen circumstances then alternative dates will be offered, (usually at the end of the course). If you are unable to attend these additional dates due to your own commitments we are unable to cater for individual circumstances and there will be no refund.

In the case that the coach is unable to take a session and it has to be cancelled due to sickness or other circumstances, an alternative date will be offered.